



Tyre Life Guarantee

Excellence in Quality

Evergreen Tyres are manufactured to the highest standards, using advanced equipment and top quality materials. In addition, Evergreen tyres undergo rigorous product testing processes at all stages of development and manufacture. For these reasons, Evergreen are so confident of the quality and reliability of our tyres, we guarantee it.

The Evergreen Guarantee

Evergreen will replace any tyre that is found to be defective due to the manufacturing process or materials used. Evergreen will replace any tyre with unrepairable damage resulting from normal road use

How to make a claim

To make a Tyre Life Guarantee claim, simply return the tyre to the Evergreen dealer it was purchased from. The dealer will replace the tyre at a discounted price based on the amount of tread remaining on the tyre.

Discounts are applied on the following scale:

Tyre life guarantee discount scale	
Remaining tread depth	Replacement discount
More than 80%	Free replacement tyre
60% - 80%	80%
40% - 60%	60%
20% - 40%	40%
Less than 20%	No Discount

Guarantee Exclusions

The Guarantee covers material or manufacturing defects, and irreparable damage caused by normal road use. It excludes damage caused by the following:

- A mechanical defect in the vehicle
- Use of unsuitable wheels
- Not maintaining correct tyre pressures
- Carrying or towing loads in excess of vehicle specifications
- Improper or prolonged use of snow chains
- Competition use
- Removal of a wheel or poor fitting of the tyre
- Acts of God, fire, vandalism or theft
- Road traffic accident damage or ensuing problems

- Use of tyre that doesn't match the vehicle specification
- Prolonged contact with acids, solvents or oils

Tyre Safety

Evergreen recommend the following key areas should be checked to ensure that your tyres continue to perform safely and efficiently.

Tread Depth

- All tread depths including the spare must be greater than the legal minimum limit of 1.6mm in a continuous band throughout the central ¾ of the tread width, and across the entire circumference of the tyre.
- Grip diminishes progressively with wear and as a consequence stopping distances increase - especially in the wet.

Tyre Pressure

Tyre pressures should be checked regularly, and always when the tyre is cold. Low tyre pressure can lead to:

- Structural damage due to overheating
- Increased vehicle fuel consumption
- A reduction in grip
- Irregular and premature wear of the tyre shoulder areas

Excessive tyre pressure can lead to:

- Increased chance of a blow-out
- Excessive wear on the centre of the tread
- Less comfortable driving experience

Tracking & Alignment

Tracking and wheel alignment should be checked at regular intervals. Poor alignment and tracking causes irregular and rapid tyre wear resulting in the need to replace tyres more frequently.

Inspect your tyres regularly for visible signs of damage, such as cuts or bulges in the sidewall or uneven wear. Have any damage checked over by your tyre retailer as soon as possible.